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PRIVACY POLICY

Contact details

Our contact details are: Heavy Holding BV and OX Heavy BV

OX Heavy BV is the controller and responsible for your personal data. Collectively referred to as company, we, us or our in this privacy notice.

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

In accordance with the General Data Protection Regulation, OX Heavy BV is obliged to specify the personal data collected through this website. This privacy statement contains all information about the personal data processed through this website. This statement is regularly adjusted to organizational developments and statutory amendments. Please consult this statement regularly when you visit our website.

Cookies

OX Heavy BV records data about the use of this website. This includes the number of visitors, pages visited and characteristics of the web browsers used. With these data, OX Heavy BV is able to improve its website and adjust it to the user's wishes. Cookies are used in this process. This website places cookies on your computer or telephone for anonymized use of Google Analytics.

The personal data are intended for internal use and are not passed on to other organizations.

Forms on oxheavy.com

Various parts of this website include forms asking for personal data.

The data in contact forms are sent by e-mail only to the department for which they are relevant. This way, a general request for contact will only be sent to the communications department. A contact request for a specific ship will be sent only to the affreightment department to a limited number of employees with authorized access.

The data are used only for following up a contact request. In addition to the data you fill in yourself, the time and the page in question are saved to provide more context with the submitted form and to enable more complete fulfillment of requests.

Data storage

Forms subscriptions

Personal data submitted through the subscription form for OX Heavy BV are stored on Dutch servers falling under Dutch jurisdiction. OX Heavy BV. has concluded a processing contract with all external parties for data processing.

Statistics

We use Google Analytics for collection of statistics. This information is transported only through a secured connection. No personal data are recorded through Google Analytics. The option to share data with other services (including services from Google itself) has been switched off.

You have the right:

to inspect the data we have of you and in many cases to have these corrected or removed; to withdraw your permission for specific processing (such as sending of a newsletter).

Time limit to respond

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

If you have any questions about this privacy notice, including any requests to exercise your legal rights, please contact the office@oxheavy.com